

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 MAY 2014 – 31 JULY 2014

SERVICE	Delayed but rescheduled	Complete	Total Of ACTION PLAN NUMBER
ADULT CARE	0	1	1
COMMUNITY & CULTURE	1	2	3
CUSTOMER & SUPPORT SERVICES	0	4	4
EDUCATION	2	1	3
FACILITY SERVICES	0	1	1
IMPROVEMENT & HR	0	3	3
ROADS & AMENITY SERVICES	0	2	2
STRATEGIC FINANCE	4	8	12
TOTAL	7	22	29

RECOMMENDATIONS DUE AFTER 31 JULY 2014

SERVICE	On Course	Complete	Delayed but rescheduled	Superseded	Total Of ACTION PLAN NUMBER
ADULT CARE	0	0	0	1	1
CHILDREN & FAMILIES	4	2	0	0	6
CUSTOMER & SUPPORT SERVICES	6	1	0	0	7
ECONOMIC DEVELOPMENT	2	0	0	0	2
EDUCATION	0	0	5	0	5
GOVERNANCE & LAW	0	2	1	0	3
IMPROVEMENT & HR	1	0	0	0	1
PLANNING & REGULATORY SERVICES	3	1	0	0	4
ROADS & AMENITY SERVICES	0	1	0	0	1
STRATEGIC FINANCE	2	0	0	0	2
TOTAL	18	7	6	1	32